



30 Days Free Trial

[www.jam-software.com/smartcallmonitor](http://www.jam-software.com/smartcallmonitor)

## Powerful Solution for a Modern Telephony System

### Professional Call Management On Your PC

With a SIP account for VoIP or using TAPI-capable telephones, SmartCallMonitor Professional transforms your computers into a fully functional CTI solution that improves significantly the communication processes in your company. SmartCallMonitor runs on any computer and enables intelligent and device-independent call management.

### Selected Main Features

#### **VoIP Telephony**

- Simply make calls via the headset with SmartCallMonitor. SIP account is required.

#### **Powerful Reverse Lookup**

##### **See who is calling on your computer**

- Data from your CRM system and your customer database
- Integration with the „Public Contacts“ folder on the Exchange Server
- Reverse search in online phone directories
- Direct link to Google Search for more information

#### **Outlook Integration**

##### **Callback reminders inclusive**

- Connection to the address book and data presentation of existing contacts
- Configurable email notifications and callback reminders for missed calls
- Automatic history on calls in the Outlook journal

#### **Simple and Flexible Setup**

##### **Call Management on all devices**

- Each SmartCallMonitor client installation can act as SmartCallMonitor server
- Using the server installations, calls can be monitored and controlled from several different SmartCallMonitor clients
- There is no limit to the number of TAPI lines

#### **Call Management at the Touch of a Button**

##### **For more comfort**

- Click2dial from any application or document
- Accept and finish calls
- Call outgoing numbers
- Hold or broker calls

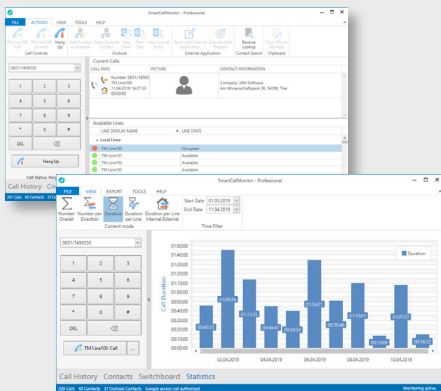
#### **Professional History**

- Recording of contact and call data in the integrated journal
- Archiving the data through log files
- Filter by answered / missed calls
- Detailed statistics



Additional Features

- ✓ Fritz!Box integration enables an automatic import of the journal and comfortable use of the dialling assistant.
- ✓ Automatic address management: new contacts are automatically added to the integrated address book. Data originating from heterogeneous sources are transferred into a consistent form.
- ✓ On every incoming phone call, a pop-up window with the caller's data will be displayed immediately above the Windows system tray.
- ✓ The detailed view of the selected entry provides a clear overview of all information about the call from all sources. Notes on the call can be created quickly and easily.



Your Benefits:

- Full-featured telephony solution at a competitive price
- Receive comprehensive information about the caller in no time and be optimally prepared for his request
- Comfortable call control across the company
- Never forget callbacks again
- Make telephony operations much more efficient, save time and money



Review:

4 stars out of 5

„SmartCallMonitor mostly shines if used in a big business where information mostly goes about through phones. Most time is spent configuring the contacts database, but once this is done, the application handles everything else, providing details you request.“

Mircea Dragomir, softpedia.com



Why Choose JAM Software?

- 30 days free trial on our complete software portfolio - no registration needed**
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- 20 years business experience**

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System Requirements

- Compatible with Windows 7 and Server 2008 and higher (32-/64-bit).
- .NET Framework 4.7.2 (or higher) will be required and may be installed during setup.

